## Investor Presentation FIRST QUARTER 2020 Nasdaq: AA01

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### SAFE HARBOR STATEMENT

This presentation contains forward-looking statements. The statements contained in this presentation that are not purely historical are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act, as amended. These forward-looking statements involve assumptions and current expectations, which are subject to risks and uncertainties that could cause the company's actual results to differ materially from those anticipated in such forward-looking statements. These risks and uncertainties include but are not limited to: reduction in the size or quantity of customer orders; change in demand for the company's products due to industry conditions; our ability to maintain sufficient liquidity; changes in manufacturing operations; volatility in manufacturing costs; delays in shipments of products; disruptions in the supply chain; change in the rate of design wins or the rate of customer acceptance of new products; general conditions in the internet datacenter, cable television ("CATV"), fiber-to-the-home ("FTTH"), or telecommunications ("Felcorm") markets; changes in the world economy (particularly in the United States and China); changes in currency exchange rates; the negative effects of seasonality; impact of the Tax Cuts and Jobs Act of 2017, including its impact on deferred tax assets and the one-time transition tax on unremitted foreign earnings and on the realization of deferred tax assets; and other risks and uncertainties described more fully in the company's qourter show. More information about these and other risks that may impact the company's business are set forth in the "Risk Factors" section of the company's quartery and annual reports on file with the Securities and Exchange Commission, which are available online at www.edgar.gov.

In some cases, you can identify forward-looking statements by terminology such as "believe," "may," "estimate," "continue," "anticipate," "intend," "should," "could," "would," "target," "seek," "aim," "believe," "predicts," "think," "objectives," "optimistic," "new," "goal," "strategy," "potential," "is likely," "will," "expect," "project," "permit" or by other similar expressions that convey uncertainty of future events or outcomes. You should not rely on forward-looking statements as predictions of future events. All forward-looking statements in this presentation are based upon information available to us as of the date hereof, and qualified in their entirety by this cautionary statement. Except as required by law, we assume no obligation to update forward-looking statements for any reason after the date of this presentation to conform these statements to actual results or to changes in the company's expectations.

In this presentation we include certain other non-GAAP measures that we believe are useful to investors in evaluating our operating performance. Non-GAAP measures should not be considered as an alternative to income (loss) after tax, earnings per share, or any other measure of financial performance calculated and presented in accordance with GAAP. Our non-GAAP measures may not be comparable to similarly titled measures of other organizations because other organizations may not calculate such other non-GAAP measures in the same manner. You are encouraged to evaluate these adjustments and the reasons we consider them appropriate. For a reconciliation of GAAP measures to our non-GAAP measures, please see the Appendix to this presentation.

This presentation shall not constitute an offer to sell or the solicitation of an offer to buy securities of the company, nor shall there be any sale of the any securities of the company in any state or jurisdiction in which such offer, solicitation or sale would be unlawful. Any offer, if at all, will be made only pursuant to Rule 144A or Regulation S under the Securities Act.

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# Investment

### HIGHLIGHTS



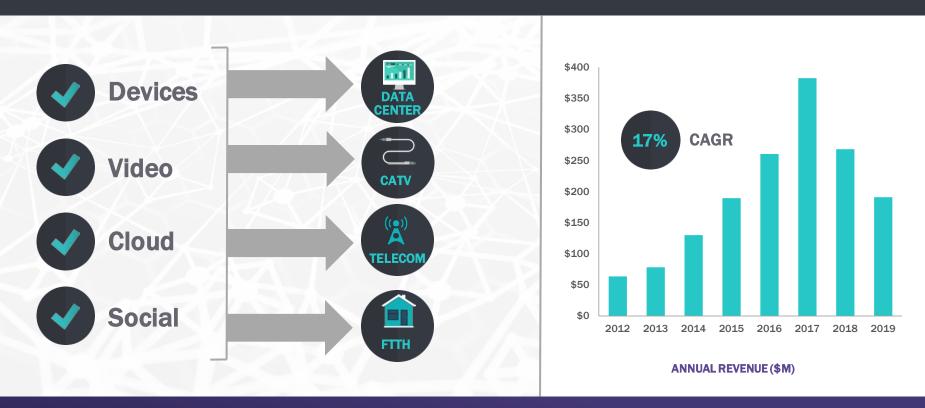




## A leading provider of optical access products that enable the gigabit age

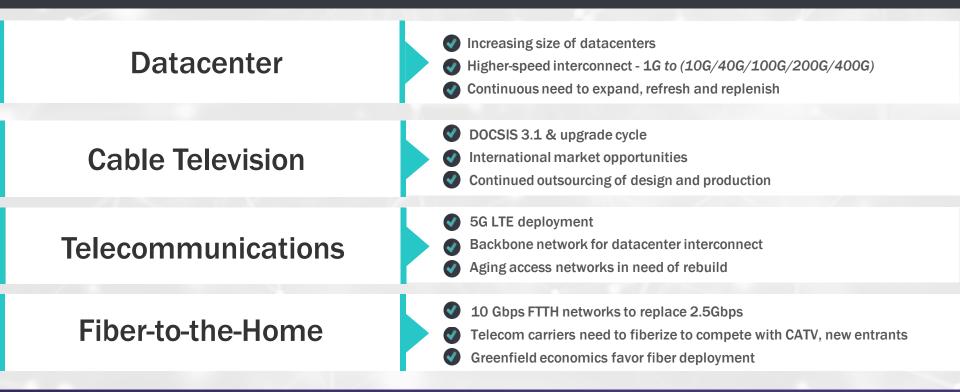


## **Bandwidth Demand Drives Revenue**

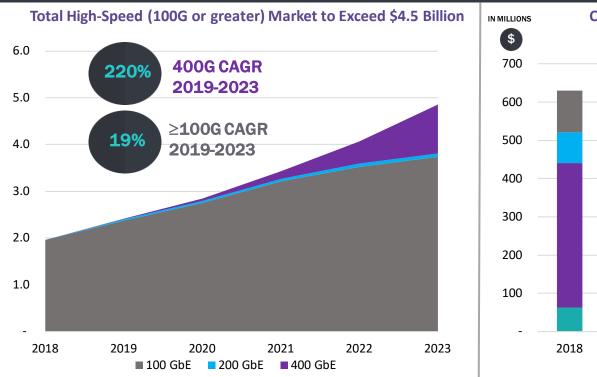


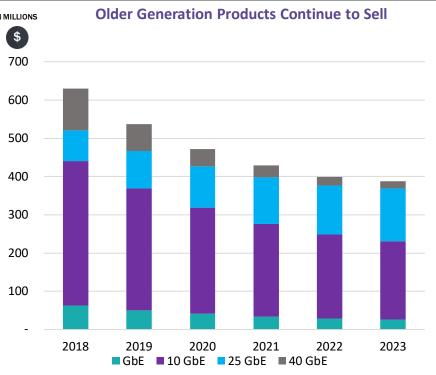


## Four End-Markets With Strong Demand Drivers



## **Growth Expected in Datacenter Market**





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#### DATACENTER MARKET CHARACTERISTICS DIFFER FROM CHARACTERISTICS OF TELECOM OPTICAL COMPONENT MARKET

### **Vertical Integration & In-house Manufacturing Optimal**

#### DATACENTER MARKET

- Rapid product development cycles favor controlling a substantial part of the manufacturing process
- V
- Large production volume/relatively low diversity enables rapid ROI on factory equipment
- Integration of manufacturing process enhances efficiency

#### **TELECOM MARKET**



Telecom applications have much longer production cycles



Small volume/high diversity favors outsourcing



Initial costs of integration are high, and only economical with high production volume



## **100G Datacenter Transceiver Use Cases**

100G Technology	Lasers	# Fibers	Transceiver Cost*	Fiber Cost/m*	Optimal Distance (d)
Short-Reach (SR) AOC	4xVCSEL	8	\$	\$\$	<150m
Long-Reach, PSM-4	4x1310-nm DFB (AOI) OR 1x1310-nm high power + modulators (SiPh)	8	\$\$	\$\$\$\$	150m <d<500m< td=""></d<500m<>
Long-Reach, CWDM (CWDM-4, CLR-4)	4xCWDM DFB	2	\$\$\$	\$\$\$	500m <d<2km< td=""></d<2km<>
Extended Reach, 4WDM-10	4xCWDM	2	\$\$\$\$	\$\$\$	2km <d<10km< td=""></d<10km<>
100G-BASE-LR4	4xWDM (cooled)	2	\$\$\$\$\$	\$\$\$	2km <d<10km< td=""></d<10km<>
Coherent (DP-QPSK)	1x1550 (tunable, narrow linewidth)	2	\$\$\$\$\$\$\$	\$\$\$	>80km



## **400G: Multiple Standards to Meet Multiple Use Cases**

#### 400G intra-datacenter electrical/optical standards currently in existence or being developed:

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	Reach Distance	Data Center Unique Spec	IEEE Standards	100G single Lambda MSA
	70m for OM3, 100m	-	400G SR8 <sup>*</sup>	-
	for OM4	-	400G SR4.2	-
	500m	-	100G DR*	-
	500m	-	400G DR4 <sup>*</sup>	-
	Jim	-	-	100G FR*
	2km	-	-	400G FR4 <sup>*</sup>
	10km	400G DR4+*	-	-



## **Details of Current 400G Transceiver Form-factors**

	Key Considerations for Designers:		SFP-DD	QSFP-DD	OSFP	СОВО
	<b>Backward Compatibility</b>		R			
$\checkmark$	Connector Termination	Dimensions (mm)	SFP-DD	QSFP-DD	OSFP	СОВО
$\checkmark$	Latch Mechanism	Width	14	19	22.93	36
✓	Mating Process	Length (overall)	64.15	93	100.4	40
✓	Protruding area safety	Length inside cage	54.15	49.6	82.48	-
$\checkmark$	Electrical/optical breakout	Thickness	8.55	8.5	13.00	9.35
	Thermal dissipation	Electrical Channel	2x	8x	8x	8x, 16x
	Common management	Thermal Capability	1-3.5W	7 - 14W	12 - 16W	15 - 20W
interface specification						

## 5G Requirements for Front/Mid-Haul Optics

### Small-Cell Proliferation and C-RAN Evolution Is Expected to Create Need for New Optical Solutions

### 25 Gbps/50 Gbps/100 Gbps transceivers needed

#### **Front-Haul:**

- Link remote radio head (RRH) to base station
- Distances typically several km
- 25 Gbps in SFP-28 form factor
- Outdoor RRH require high-temperature optics

Mid-Haul:

- Longer distances typical in C-RAN (Cloud-Radio Access Network)
- 50 Gbps/100Gbps over 10+ km
- Typically standard commercial temperature range

# Vertical Integration

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High yield manufacturing

**Cost advantages** 

**Faster time to market** 

Flexible capacity support

Rapid response to customer & market demand

## A KEY DIFFERENTIATOR



## A Closer Look...

CRYSTAL GROWTH (Epitaxy)	AUTOMATION	LIGHT ENGINE ASSEMBLY
AOI's Differentiation: Combination of proprietary MBE and MOCVD processes	AOI's Differentiation: Custom-designed and proprietary production machinery	AOI's Differentiation: Robust silicon optical bench platform technology leveraged across 40G, 100G, 200G and 400G products
<ul> <li>Improved high-temp and high-speed performance</li> <li>Improved laser yield (low cost)</li> <li>DFB performance adequate for many applications where competitors use EMLs</li> <li>EMLs for long-distance inter-DC/telecom</li> </ul>	<ul> <li>Decreased per-chip testing cost</li> <li>Lower scrap rate = higher yield</li> <li>Scalable</li> </ul>	<ul> <li>Flexible manufacturing line between 40G and 100G products</li> <li>More efficient R&amp;D spend</li> <li>Decreased scrap rate</li> <li>Lower equipment depreciation</li> </ul>

## **Automated Manufacturing Process**



Automated Robotic Test Stations Increase Throughput, Decrease Human Error in Handling Automated Receiver Sub-Assembly Decreased Labor by 58% and Improved Quality Control

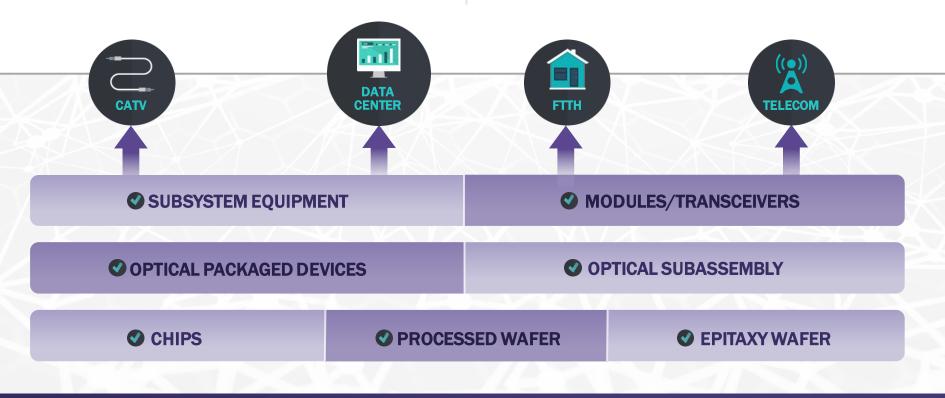




Automated Light Engine Final Assembly Decreased Labor by 85% and Improved Process Control and Quality

# Vertical Integration replicated across markets

In-house production and development of advanced laser diodes and light engines speeds time to market





#### **RESEARCH & DEVELOPMENT**

- Excellent laser technology
- Proprietary Silicon Photonics Technology
- Strong R&D teams in all 3 sites from lasers, transceivers to equipment



Customer NRE reimbursements

#### **MANUFACTURING & OPERATIONS**



- Experienced in high-volume manufacture
- Efficient supply chain



- Vertical integration from laser chips to
- transceivers to equipment with cost advantages

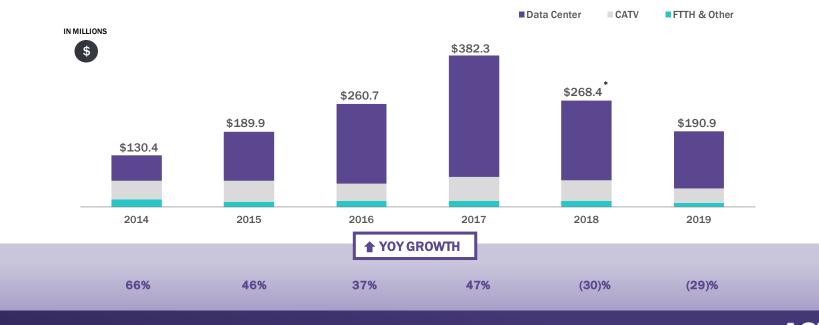


# **Financial Review**



## **Data Center Drives Revenue**

#### ANNUAL REVENUE BY END MARKET

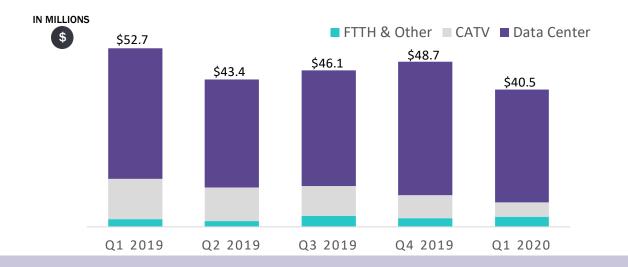


\* Reflects a \$900 thousand credit issued to a customer, which is adjusted out of our non-GAAP revenue in Q4/2018.
 All other revenue is on a GAAP basis.

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## **Recent Financial Performance**

#### QUARTERLY REVENUE BY END MARKET









TOTAL REVENUE	\$ 40.5
DATACENTER	\$ 33.3
CATV	\$ 4.2
GROSS MARGIN	19.5%
OPERATING LOSS	\$ 11.5
NET LOSS	\$ 8.8

# Q1/20 Results

**NON-GAAP\*** 

CASH\*\* \$ 62.5

Q1/20

• Please refer to the Safe Harbor statement on the use of Non-GAAP metrics, as well as the attached GAAP-non-GAAP reconciliation

\*\* Cash: Cash, cash equivalents, short-term investments, and restricted cash.

## **Balance Sheet Highlights**

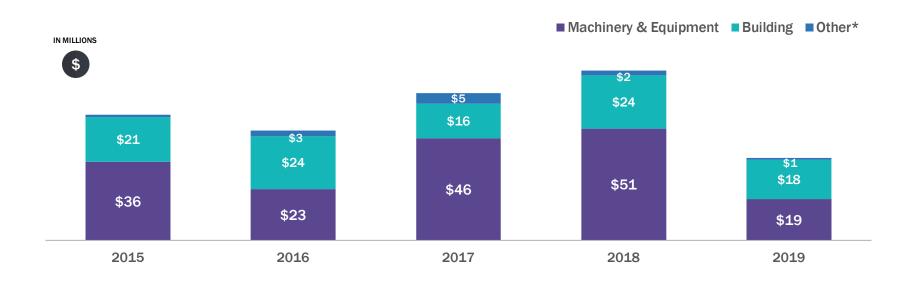
<b>\$</b> IN MILLIONS	3/31/2018	3/31/2019	3/31/2020
CASH <sup>(1)</sup>	\$82	\$77	\$63
WORKING CAPITAL <sup>(2)</sup>	\$172	\$138	\$87
PROPERTY, PLANT & EQUIPMENT, NET	\$205	\$243	\$244
TOTAL ASSETS	\$476	\$491	\$454
TOTAL DEBT <sup>(3)</sup>	\$65	\$41	\$63
STOCKHOLDERS' EQUITY	\$343	\$324	\$257

(1) Cash: Cash, cash equivalents, short-term investments, and restricted cash.

(2) Working Capital: Total current assets less total current liabilities.

(3) Total Debt: Short-term loans, notes and bank acceptances payable and total long-term debt. Convertible notes outstanding are to be settled in common stock, not cash, so are excluded from total debt.

## **Investing in Capacity & Vertical Integration**



Other category includes furniture and fixtures, computer equipment and software and transportation equipment.

# Investment

### SUMMARY

A leader In Advanced Optics



Focus on fast growing markets including hyperscale datacenters

Marquee global customers

Extensive internally developed technology

Manufacturing expertise creates differentiation & sustains margin Operating model provides significant leverage





# Questions









### **MANAGEMENT TEAM**



#### **Dr. Thompson Lin** FOUNDER, PRESIDENT & CEO

**24+ YEARS** 



**Dr. Stefan Murry** CFO & CSO

#### **24+ YEARS**



**Dr. Fred Chang COMPONENT BU HEAD** 19+ YEARS



**Dr. Alex Anselm** SEMICONDUCTOR PRODUCTS **DIVISION HEAD** 

21 + YEARS



**Jessica Hung VP OF FINANCE & CORPORATE CONTROLLER** 

13+ YEARS



**Joshua Yeh** ASIA GM

15 + YEARS

### **NON-GAAP FINANCIAL MEASURES**

We provide non-GAAP gross margin, non-GAAP net income (loss), and non-GAAP earnings per share to eliminate the impact of items that we do not consider indicative of our overall operating performance. To arrive at our non-GAAP gross margin, we exclude stock-based compensation expense, expenses associated with discontinued products, and non-recurring expenses, if any, from our GAAP gross margin. To arrive at our non-GAAP net income (loss), we exclude all amortization of intangible assets, stock-based compensation expense, non-recurring expenses, unrealized foreign exchange gain (loss), losses from the disposal of idle assets, if any, non-GAAP tax expenses (benefits), and expenses associated with discontinued products, if any, from our GAAP net income (loss). Included in our non-recurring expenses in Q1 2020 and Q1 2019 are certain one-time legal (if any) and consulting fees (if any) and employee severance expenses (if any). In computing our non-GAAP income tax expense (benefit), we have applied an estimate of our annual effective income tax rate and applied it to our net income before income taxes.

Our non-GAAP earnings per share is calculated by dividing our non-GAAP net income by the fully diluted share count (for periods in which non-GAAP net income is positive) or basic share count (for periods in which our non-GAAP net income is negative). We believe that our non-GAAP measures are useful to investors in evaluating our operating performance for the following reasons:

• We believe that elimination of items such as amortization of intangible assets, stock-based compensation expense, non-recurring revenue and expenses, losses from the disposal of idle assets, unrealized foreign exchange gain or loss, unamortized debt issuance costs associated with the extinguishment of debt, and depreciation on certain equipment undergoing reconfiguration is appropriate because treatment of these items may vary for reasons unrelated to our overall operating performance;

• We believe that elimination of expenses associated with discontinued products, including depreciation and inventory obsolescence is appropriate because these expenses are not indicative of our ongoing operations;

• We believe that non-GAAP measures provide better comparability with our past financial performance, period-to-period results and with our peer companies, many of which also use similar non-GAAP financial measures; and

• We anticipate that investors and securities analysts will utilize non-GAAP measures as a supplement to GAAP measures to evaluate our overall operating performance.

A reconciliation of our GAAP net income (loss) and GAAP earnings (loss) per share for Q1 2020 to our non-GAAP net income (loss) and earnings (loss) per share is provided below, together with corresponding reconciliations for the quarter period ended March 31, 2019.

Non-GAAP measures should not be considered as an alternative to net income (loss), earnings (loss) per share, or any other measure of financial performance calculated and presented in accordance with GAAP. Our non-GAAP measures may not be comparable to similarly titled measures of other organizations because other organizations may not calculate such other non-GAAP measures in the same manner. We have not reconciled the non-GAAP measures included in our guidance to the appropriate GAAP financial measures because the GAAP measures are not readily determinable on a forward-looking basis. GAAP measures that impact our non-GAAP financial measures may include stock-based compensation expense, non-recurring expenses, amortization of intangible assets, unrealized exchange loss (gain), asset impairment charges, and loss (gain) from disposal of idle assets. These GAAP measures cannot be reasonably predicted and may directly impact our non-GAAP gross margin, our non-GAAP net income and our non-GAAP fully-diluted earnings per share, although changes with respect to certain of these measures may offset other changes. In addition, certain of these measures are out of our control. Accordingly, a reconciliation of the non-GAAP financial measures is not available without unreasonable effort.



### **NON-GAAP RECONCILIATION**

Applied Optoelectronics, Inc.

GAAP to Non-GAAP Reconciliation

(In thousands)

(In thousands)																
Preliminary Unaudited	1Q17	2Q17	3Q17	4Q17	CY2017	1Q18	2Q18	3Q18	4Q18	CY2018	1Q19	2Q19	3Q19	4Q19	CY2019	1Q20
GAAP revenue	96,224	117,371	88,879	79,855	382.329	65,239	87,822	56,386	58,018	267,465	52,719	43,411	46,084	48,658	190.872	40,467
Non-recurring customer credit	-	-			-				891	891					-	
Non-GAAP revenue	96,224	117,371	88,879	79,855	382,329	65,239	87,822	56,386	58,909	268,356	52,719	43,411	46,084	48,658	190,872	40,467
GAAP total gross profit	41,472	53,282	39,372	32,154	166,280	25,836	33,863	17,537	10,537	87,773	12,351	10,538	11,976	11,336	46,201	6,338
Non-recurring customer credit									891	891		· · ·	· · ·	· · ·		
Share-based compensation expense	78	134	125	124	461	177	211	205	202	795	189	199	197	189	774	246
Non-recurring expense	-				-	7		-	43	50					-	970
Expenses associated with discontinued																
products				459	459	71	1,432	1,412	2,852	5,767	925	1,067	1,117	1,891	5,000	354
Non-GAAP income from gross profit	41,550	53,416	39,497	32,737	167,200	26,091	35,506	19,154	14,525	95,276	13,465	11,804	13,290	13,416	51,975	7,908
GAAP research and development expense	7,432	8,073	9,190	10,670	35,365	11,736	12,645	14,180	11,342	49,903	11,185	11,151	10,466	10,597	43,399	10,558
Share-based compensation expense	265	441	400	390	1,496	576	676	623	544	2,419	640	657	647	614	2,558	688
Non-recurring expense	-				-		43	-	13	56					-	212
Non-cash expenses associated with																
discontinued products				650	650	751	1,004	859	273	2,887					-	
Non-GAAP research and development																
expense	7,167	7,632	8,790	9,630	33,219	10,409	10,922	12,698	10,512	44,541	10,545	10,494	9,819	9,983	40,841	9,658
GAAP sales and marketing expense	1,903	2,158	2,551	2,090	8,702	2,474	2,377	2,370	1,920	9,141	2,595	2,331	2,518	2,615	10,059	2,936
Share-based compensation expense	80	168	118	114	480	227	261	181	256	925	271	279	274	245	1,069	291
Non-recurring expense																18
Non-GAAP sales and marketing expense	1.823	1.990	2,433	1.976	8.222	2,247	2,116	2,189	1.664	8,216	2.324	2.052	2,244	2.370	8.990	2.627
GAAP general and administrative expense	7.822	8,786	9.580	9.074	35.262	9,456	9.898	10,591	9,552	39,497	10.440	10.884	9.988	10.178	41.490	10,638
Share-based compensation expense	1.084	1.517	1,439	1.317	5.357	1.588	1.752	1.885	1,758	6,983	1.843	1.885	1.860	1.816	7,404	2.013
Amortization expense	118	120	1,433	125	485	126	127	1,005	1,730	506	130	133	137	140	540	2,013
Non-recurring expense	100	290	378	290	1.058	284	287	685	1.121	2.377	69	813	568	94	1.544	301
Non-cash expenses associated with discontinued products	100	200	0.0	200	1,000	201	207	000	1,121	2,011					,.	
Non-GAAP general and administrative								-			1,017	1,115	1,114	1,067	4,313	1,025
expense	6,520	6,859	7,641	7,342	28,362	7,458	7,732	7,896	6,545	29,631	7,381	6,938	6,309	7,062	27,690	7,158
GAAP total operating expense	17,157	19,017	21,321	21,834	79,329	23,666	24,920	27,141	22,814	98,541	24,220	24,366	22,972	23,390	94,948	24,132
Share-based compensation expense	1,429	2,126	1,957	1,822	7,334	2,391	2,689	2,689	2,558	10,327	2,754	2,821	2,781	2,676	11,032	2,992
Amortization expense	118	120	122	125	485	126	127	125	128	506	130	133	137	140	540	141
Non-recurring expense	100	290	378	290	1,058	284	330	685	1,134	2,433	69	813	568	94	1,544	531
Non-cash expenses associated with discontinued products				650	650	751	1,004	859	273	2,887	1,017	1,115	1,114	1,067	4.313	1,025
Non-GAAP total operating expense	15,510	16,481	18,864	18,947	69,802	20,114	20,770	22,783	18,721	82,388	20,250	19,484	18,372	19,414	77,520	19.443
GAAP operating income (loss)	24,315	34,265	18,051	10,320	86,951	2,170	8,943	(9,604)	(12,277)	(10,768)	(11,869)	(13,828)	(10,996)	(12,054)	(48,747)	(17,794)
Non-recurring customer credit									891	891	-	-	0	0	0	
Share-based compensation expense	1,507	2,260	2,082	1,946	7,795	2,569	2,900	2,894	2,757	11,120	2,943	3,020	2,978	2,864	11,805	3,238
Amortization expense	118	120	122	125	485	126	127	125	128	506	130	133	137	140	540	141
Non-recurring expense Expenses associated with discontinued	100	290	378	290	1,058	290	330	685	1,180	2,485	69	813	568	94	1,544	1,501
products Non-cash expenses associated with		-	-	459	459	71	1,432	1,412	2,852	5,767	925	1,067	1,117	1,891	5,000	354
discontinued products				650	650	751	1,004	859	273	2,887	1,017	1,115	1,114	1,067	4,313	1,025
Non-GAAP operating income (loss)	26.040	36,935	20.633	13,790	97.398	5.977	14,736	(3.629)	(5.087)	11.997	(6.785)	(7.680)	(5.082)	(5,999)	(25,546)	(11.535)

### **NON-GAAP RECONCILIATION**

#### Applied Optoelectronics, Inc. GAAP to Non-GAAP Reconciliation

#### (In thousands)

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Preliminary Unaudited

	1Q17	2Q17	3Q17	4Q17	CY2017	1Q18	2Q18	3Q18	4Q18	CY2018	1Q19	2Q19	3Q19	4Q19	CY2019	1Q20
GAAP other income (loss)	(872	.) (111	) (541)	(901)	(2,425)	(1,046)	1.387	578	71	990	(1,079)	(729)	276	6 (1,109)	(2,641)	(1,052)
Loss (gain) from disposal of idle assets			2		2	-	-	-	8	8	-					
Unrealized exchange loss (gain) Non-recurring expense	24	8 (101 0 I				(203)	(911)	506 0	0	(601)	(227)	56	65 (65	) 79	9 (157) • 173	(169)
Non-GAAP other income (loss)	(624	÷ .				(1,249)	476	1.084	86		(1,133)	(673)	211	(1.030)		(1,221)
GAAP net income (loss)	19,78	9 29,07	1 19,375	5,716	73,951	2,120	8,034	(3,732)	(8,568)	(2,146)	(10,474)	(11,366)	(8,780)	) (35,430)	(66,049)	(16,797)
Non-recurring customer credit Amortization of intangible assets	11	8 12	) 122	125	485	126	127	125	891 128	891 506	- 130	133	3 137	7 140	- 540	- 141
Share-based compensation expense	1.50					2.569	2.900	2.894	2,757		2.943					3.238
Non Recurring charges	10	0 29	378	290	1,058	290	330	685	1,180	2,485	242	812	568	3 94	1,716	1,501
Expenses associated with discontinued products				459	459	71	1,432	1,412	2,852	5,767	925	1,067	1,117	7 1,891	5,000	354
Non-cash expenses associated with discontinued products				650	650	751	1.004	859	273	2.887	1.017	1.116	5 1.114	1.067	4.314	1.025
Loss (gain) from disposal of idle assets		- :			2		-		8	8					· ``•	-
Unrealized exchange loss (gain) Non-recurring Tax Benefit	24	8 (101 - (320		741 8.016		(203) (114)	(911) (48)	506	7	(601) (162)	(227)	56	6 (65	) 79 - 25,736		(169) 1.915
Non-GAAP net income (loss)	21.76					5.610	12.868	2,749	(472)	20,755	(5.444)	(5.162)	(2.931			(8,792)
GAAP net income (loss)	19.78	9 29.07	19.375	5.716	73.951	2.120	8.034	(3.732)	(8.568)	(2,146)	(10,474)	(11.366)	(8.780	) (35,430)	(66.049)	(16,797)
Non-recurring customer credit	10,70	20,01	. 10,070	0,710	10,001	2,120	0,004	(0,702)	(0,000) 891	891	(10,414)	(11,000)	. (0,700	(00,100)	- (00,040)	-
Amortization of intangible assets	11					126	127	125	128	506	130					141
Share-based compensation expense Depreciation expense	1,50 4,18					2,569 6.837	2,900 7,202	2,894 7,391	2,757 7,762	11,120 29,192	2,943 5.817					3,238 5.657
Non-recurring charges	10					290	330	685	1,180	2,485	242					
Expenses associated with discontinued products				459	459	71	1.432	1,412	1.603	4.518	925	1.067	1.117	7 1.891	5.000	354
Loss (gain) from disposal of idle assets		. :	2		2				8	8		- 1,007			- ,	-
Unrealized exchange loss (gain)	24					(203)	(911)	506	7	(601)	(227)	56				(169)
Interest (income) expense, net Tax (benefit) expense related to the above	26 3.65					19 (996)	194 2.296	188 (5.294)	423 (3.638)	824 (7.632)	752 (2.474)	1,181 (3,191)	1,170			
Adjusted EBITDA																
	\$29,86	4 \$41.40	\$25,619	\$18,915	\$115,805	\$10,833	\$21,604	\$4,175	\$2,553	\$39,165	(2,366)	(2,405)	\$1,057	(1,003)	(4,717)	(6,815)
GAAP diluted net income (loss) per share Non-recurring customer credit	\$ 1.00	\$ 1.43	\$ 0.95	\$ 0.28	\$ 3.67	\$ 0.11	\$ 0.40	\$ (0.19)	\$ (0.43) 0.05	\$ (0.11) 0.04	\$ (0.53)	\$ (0.57)	\$ (0.44)	\$ (1.76)	\$ (3.31)	\$ (0.83)
Amortization of intangible assets									0.05	0.04	•		•			
•	0.01	0.01	0.01	(0.00)	0.02	0.01	0.01	0.01	0.01 0.15	0.03	0.01	0.01	0.01	0.01	0.03	0.01
Share-based compensation expense Non Recurring charges	0.08	0.11	0.10	0.10	0.39	0.13	0.14	0.14	0.15	0.56	0.15	0.15	0.15	0.14	0.59	0.16
• •	(0.00)	0.01	0.02	0.01	0.05	0.01	0.02	0.03	0.06	0.12	0.01	0.04	0.03	0.00	0.09	0.07
Expenses associated with discontinued products	-		-	0.02	0.02	0.00	0.07	0.07	0.14	0.29	0.05	0.05	0.06	0.09	0.25	0.02
Non-cash expenses associated with discontinued products				0.03	0.03	0.04	0.05	0.04	0.01	0.14	0.05	0.06	0.05	0.05	0.22	0.05
Loss (gain) from disposal of idle assets	0.00	0.00		-	0.00	-	-	-	0.00	0.00	-	-	-	-		-
Unrealized exchange loss (gain)	0.01	(0.00)	0.00	0.04	0.05	(0.01)	(0.05)	0.04	(0.01)	(0.03)	(0.01)	0.00	(0.01)	0.00	(0.01)	(0.01)
Non-recurring Tax Benefit		()	0.00			()	()	0.04	(,	(,	(0.01)	0.00	(0.01)			( )
non-recurring rdx Dellerit	0.00	(0.02)	-	0.40	0.38	(0.01)	(0.00)	-	0.01	(0.00)	-	-	-	1.29	1.30	0.09
Non-GAAP diluted net income (loss) per share	\$ 1.10	\$ 1.54	\$ 1.08	\$ 0.89	\$ 4.62	0.28	\$ 0.64	\$ 0.14	\$ (0.02)	\$ 1.04	\$ (0.27)	\$ (0.26)	\$ (0.15)	\$ (0.18)	\$ (0.86)	\$ (0.44)
Shares used to compute diluted earnings per share	19,702	20,367	20,423	20,160	20,139	19,989	20,080	20,185	19,793	20,027	19,863	19,932	20,023	20,109	19,982	20,208

